



TOP GRADE

# NY Hair Extensions

Unprocessed Virgin Russian Remy Hair With Full Cuticles

## Returns and Exchange Policy

*Please be advised once in receipt of product, if the item is used or broken it will be none refundable.\**

We **DO NOT** accept any responsibility for goods not returned to us. In addition, under the Consumer Protection (Distance Selling) Regulations you may cancel your order for any reason within 14 working days following receipt of the item(s), as long as all goods are returned unused and unopened and are fit for re-sale. Please note that you are responsible for your own delivery charges. Any goods opened, used or not re-sellable will be rejected.

We recommend that you follow our after care instructions on all of our extensions and refuse the right for a refund if our after care advice has not been used to maintain the hair correctly. Human Hair Extensions can last up to 3 months with continuous wear if applied and maintained correctly. Then re-applied if desired. We recommend only our after care instructions to help maintain the life of your hair extensions. You are responsible to find a fully qualified hair technician and NY Hair Extensions will not be held responsible for fittings applied incorrectly.

You can however [book](#) with us a consultancy space to discuss options but will still be liable if deviating from any provisioning.

When purchasing goods from NY Hair Extensions, you agree to abide by our Terms & conditions of Sale.

Thank you!

Any questions or queries contact our customer care team:

**nyhairextensions@outlook.com**